

REFUND

Our policy lasts 30 days. If 30 days have gone by since your purchase, unfortunately we can't offer you a refund.

To ask for a refund, send receipt or proof of purchase to dev@celebrity-app.com, clearly stating the reason of your request.

We will not accept refund requests related with content disliking or similar.

We offer full refund in case of technical issues, related with the request or the answer of the digital goods.

Once your refund request is received, we will send you an email to notify you that we started the investigation process. We will also notify you of the approval or rejection of your refund.

If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within a certain amount of days.

If you haven't received a refund yet, first check your bank account again.

Then contact your credit card company, it may take some time before your refund is officially posted.

Next contact your bank. There is often some processing time before a refund is posted.

If you've done all of this and you still have not received your refund yet, please contact us at dev@celebrity-app.com.